

# Direct Debit Authority



To complete this application, you might need to refer to your bill.  
Please complete your details then email to [solutions@simplyenergy.co.nz](mailto:solutions@simplyenergy.co.nz) or  
post to Simply Energy, Level 1, 92 Abel Smith Street, Te Aro, Wellington 6011.

Please remember to sign the form.

You can complete this form digitally. Click on a field to get started, and tab (or move your cursor) to move between fields.

## Section A – Your energy account details

Please complete the details of the energy account/s you would like to pay by direct debit.

Energy account name/s

Name 1

Name 2

> Title > First name(s) > Last name

> Title > First name(s) > Last name

Supply address

> Number > Street > Suburb > Town or City

Daytime phone

Email

> Area code

> Number

Please list the energy account/s that you would like to pay by direct debit.

Energy account number/s

Account number 1

Account number 2

Account number 3

Account number 4

## Section B – Pay by Direct Debit

Bank account name

The account name as it appears on your bank statement.

Bank account details

> Bank

> Branch

> Account

> Suffix

Bank name

Bank branch

To appear on your statement

AUTHORITY TO ACCEPT DIRECT DEBITS

Not to operate as an assignment or agreement.

INITIATOR'S AUTHORISATION CODE

0

1

3

0

4

5

2

APPROVED

3045

05/2024

I/We authorise you, until further notice in writing, to debit my/our account/s with all amounts that Simply Energy (hereafter referred to as the Initiator), the registered Initiator of the Authorisation Code below, may initiate by Direct Debit. I/We acknowledge and accept that the Bank accepts this Authority only upon the conditions listed on the reverse of this application.

Names/and signature/s

Name 1

Name 2

Signature 1

Signature 2

Select a digital signature from your files, or print and sign

> Day

> Month > Year

> Day

> Month > Year

## Specific conditions relating to notices and disputes

I may ask my bank to reverse a direct debit up to 120 calendar days after the debit if:

- I don't receive a written notice of the amount and date of each direct debit from the initiator, or
- I receive a written notice but the amount or the date of debiting is different from the amount or the date specified on the notice.

The initiator is required to give a written notice of the amount and date of each direct debit in a series of direct debits no less than 10 calendar days before the date of the first direct debit in the series. The notice is to include:

- the dates of the debits, and
- the amount of each direct debit.

If the bank dishonours a direct debit but the initiator sends the direct debit again within 5 business days of the dishonour, the initiator is not required to give you a second notice of the amount and date of the direct debit.

If the initiator proposes to change an amount or date of a direct debit specified in the notice, the initiator is required to give you notice:

- no less than 30 calendar days before the change, or
- if the initiator's bank agrees, no less than 10 calendar days before the change.